

## Supporting Seafarers



Supporting seafarers remains at the very core of QVSR's mission, reflecting a commitment that has endured for more than 180 years.

Through our network of Seafarers' Centres in Tilbury, Felixstowe, Bristol, and Immingham, we provide a welcoming place for seafarers visiting UK ports from around the world.

Our centres offer a wide range of practical and welfare services, recreational spaces, chaplaincy support and guidance tailored to the unique challenges of life at sea.

Each year, tens of thousands of seafarers access our services, helping them stay connected with loved ones, take a break from the demands of their work, and receive support whenever it is needed most.

## Our Impact

### Accommodation & Stability

Providing safe accommodation for up to 183 individuals at QVSR House.

### Supporting Veterans

Offering accommodation and tailored support to former members of the Armed Forces.

### Supporting Seafarers

Welcoming thousands of merchant seafarers each year through our Seafarers' Centres.

### Emergency Accommodation

Emergency accommodation for men and women in times of urgent need, including injured seafarers, individuals facing crisis situations, and those requiring temporary safe accommodation.

### Supporting Wellbeing

Providing practical and emotional support through welfare services, housing advice, independent living programmes and pastoral care.

### Move-On Support

We support individuals on their journey towards independent living through practical assistance with housing applications, tenancy responsibilities and everyday life skills.



# Queen Victoria Seafarers Rest

Supporting seafarers, veterans and vulnerable individuals since 1843

[www.qvsr.org.uk](http://www.qvsr.org.uk)



## Accommodation Services



At QVSR House in East London, we provide safe, affordable accommodation for up to 183 individuals who may be experiencing homelessness, housing insecurity, or other life challenges.

Our accommodation service offers more than just a place to stay - it provides a supportive environment where residents can access welfare advice, housing support, wellbeing services, chaplaincy, activities, and opportunities to develop the skills and confidence needed to move towards greater independence.

By combining practical support with a strong sense of community, we help individuals rebuild stability and create positive futures.

## Supporting Veterans



QVSR is proud to support former members of the Armed Forces, including veterans of the British Army, Royal Navy, Royal Air Force, Royal Marines, and Commonwealth forces.

We recognise the unique challenges that some veterans face when transitioning from military to civilian life and are committed to providing accommodation, welfare support, and pathways towards long-term stability.

Through dedicated accommodation, tailored support services, and partnerships with veteran organisations, we help those who have served our country access the assistance they need to live independently and thrive within their communities.

## OUR HISTORY

Queen Victoria Seafarers Rest (QVSR) was founded in 1843 to provide support for merchant seafarers visiting London's docks.

For nearly two centuries, the charity has adapted to meet changing social needs whilst remaining true to its maritime roots.

Today, QVSR continues its historic mission by supporting seafarers, veterans and vulnerable individuals through accommodation, welfare services and community engagement programmes.

Through compassion and partnership, we remain committed to improving lives and providing a place of safety, support and belonging for those who need it most.